



Unity Health Plans Insurance Corporation
UW Health Network
 840 Carolina Street
 Sauk City, WI 53583
 (800) 362-3310 FAX (608) 643-2564
www.unityhealth.com

Type of Plan..... Health Maintenance Organization
 Total Number of Members 77,627
 Years of Operating Experience 18
 Total Number of Primary Care Physicians (PCPs)..... 209
 Percentage of PCPs Accepting New Patients..... 74%
 Percentage of Board Certified Specialty Care Physicians 86.4%
 Number of Urgent Care Facilities 4
 Number of DentistsNo Routine Dental Coverage

ADDITIONAL INFORMATION

Referral/Prior Authorization Requirements	No written referral requests are needed when you seek care for medically necessary covered services from UW Health providers in Dane County. You must receive prior authorization from the plan to receive specialty care at Associated Physicians unless you have an Associated Physicians PCP. Referrals to non-plan providers must be prior authorized by the plan before services are received. Covered benefits for chiropractic care, behavioral health care, dental care (except TMJ/TMD), one annual routine eye exam and routine OB/GYN care do not require a written referral request from your PCP, but you must use a participating network specialist.
Medicare Claims Procedure	Most Unity Health Plans providers accept Medicare assignment. When using these providers, you do not need to submit anything to Unity. In those few cases when a provider does not accept assignment, we will notify you and the provider if a copy of your Explanation of Medicare Benefits (EOMB) is needed.
Prescription Drug Policy	Unity Health Plans has an extensive network of convenient pharmacy locations, including national pharmacies. To improve the quality of care for you, we have a drug formulary of over 2,000 drugs. This formulary assists physicians and pharmacists in the management of drug selections and promotes proper use of prescription drugs. Unity's Pharmacy and Therapeutics (P&T) Committee updates the formulary several times a year. Participating physicians and pharmacists serve on this committee. They consider quality, safety, effectiveness, and affordability when deciding which medications to include on the formulary. Medications listed on the formulary are subject to change. To obtain a current copy of Unity's drug formulary, contact Customer Service at 800-362-3310. In addition some drugs (less than 40) may require prior authorization. The ordering physician must submit a request for the drug, and a decision will be made by a pharmacist within Unity's pharmacy program. You can also begin this request process, or check on the status of a request, by calling our Pharmacy Services Department at 800-788-2949.

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Dispensing Policy	There are four categories of maintenance drugs that can be dispensed in a 3-month supply with three copayments charged. These medications include thyroid hormone replacements, long acting nitrates, phenobarbital, and oral contraceptives. Call the pharmacy help-line at 800-788-2949 to find out if your maintenance medication can be dispensed in a 3-month supply.
Mail Order	Unity currently has an agreement with the University of Wisconsin Hospital and Clinics Outpatient Pharmacy to provide members, who require long-term maintenance medication, the ability to receive these prescriptions by mail order. This service will provide professional expertise and advice by telephone; fast and convenient service; and a 90-day supply of most long-term maintenance medications for 3-copays. To find out if you qualify for this service call 866-894-3784 (Monday through Friday, 8:00 a.m.-5:00 p.m.) to request an enrollment form and discuss your medication needs with the telepharmacist. A registered pharmacist will work with your physician to determine if you meet eligibility requirements. A toll-free automated refill line (866-894-3784) is available 24-hours per day to take prescription refill requests. Payment for this service is by MasterCard/Visa/Discover with free delivery or optional overnight delivery for \$12.
Disposable Diabetic Supplies Procedure	Supplies must be purchased from a Unity Health Plans participating durable medical equipment provider. You will be required to pay the 20% coinsurance at the time of purchase.
Outpatient Mental Health Network/Policy	Unity offers a service to assist you with your behavioral health care needs. The Behavioral Health Consultation System (BHCS) is a triage line staffed by experienced mental health clinicians. They will help you make an appointment and ensure that you see the correct type of behavioral health practitioner for your specific needs. You must call BHCS at 800-683-2300 or 608-282-8960 for prior authorization of all mental health assessments and treatment.
24-Hour Nurse Line	Not Available
PCP Restrictions	Each family member may select a different PCP within the UW Health Network. Changes to your PCP may be made by contacting Unity Health Plans and your payroll office. When we receive your change request by the 20 th day of the month, it will be effective the first day of the following month.
Dental Benefits Provided	No routine dental coverage offered.

Counties in Service Area	Hospitals in County	Major Providers in County
Dane	UW Hospital & Clinics, UW Children's Hospital, Meriter Hospital and Stoughton Hospital	Associated Physicians and UW Health affiliated providers such as Physicians Plus, University Physicians, UW Hospital & Clinics, and University Community Clinics.